|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **Freight Service** | **Notes** | **Cut-off** | **Freight charge** | **Who can use** | **NAXT steps in Backorder review,**  **Sales order** |
|  | [**Consol**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EdwFMthsKoZNswMi3hMc6kUB9uaWeNhz8F7FwuuOXMQv3w)  **(default)** | **3 – 5 working days** ex MEL  No weight limits apply  Default service for FACs outside Australia | 3pm | Check the Freight estimator in NAXT | All branches | BO review > **Approve**,  SO > Pick and Pack tab > **Express picking journal** (EPJ) |
|  | [**Hotline**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EcML_EADTZRHpX5cP4PAL7sBpZPHR0cYuWe0X4QB00upPg) | **Overnight** service ex MEL, QNS  Default service ex QNS  MEL: Strict weight limits apply  QNS: If over weight limit they will change service to consol | 12pm MEL  10am QNS | Check the Freight estimator in NAXT | All branches | Emergency order tab >  Profile **9870**, **Approve, EPJ** = ex **MEL**  Profile (leave blank), **Approve,** **EPJ** = ex **QNS** |
|  | **DHL Express to** [**WLG**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/ETvXxCuFvI9MkEHzINtkoRIBWA5H6tedsDri_6w5M4KHTA)**,** [**DUD**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EVpGjDcWyptOryoSnSLBCfABbh33h2z48mDibUbnVZd5Gw) | **Overnight** to WLG, DUD ex MEL  Strict weight limits apply | 3pm | Check the Freight estimator in NAXT | Wellington, Dunedin | Emergency order tab >  Alternate ship to dealer, **T214** = DUD  **T215** = WLG  **Approve**, **EPJ** |
|  | [**DHL Express to CHC**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EUxKcGpHxTVJqE3mktDuv-MBC1E3UdEu4UK0LICJGHbDqA) | **Overnight** to CHC ex MEL  Strict weight limits apply | 3pm | Check the Freight estimator in NAXT | South Island branches | Emergency order tab >  Profile **4032**, **Approve, EPJ** |
|  | [**MEGA**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EaMlKOufjaFIoJA2kzzIPmoBWOorvtCTGTBlfQqEst6mHQ)**, DOWN** | **Priority order** for catastrophic machine failure.  MEGA = mining and paving machines – See PRT\_3.4.1 for list  DOWN = other machines  Update SO with machine details  Lead time & cut-off depends on source facility and service selected | See notes | Check the Freight estimator in NAXT | All branches | Emergency order tab >  Profile (select or leave blank as needed),  Agreement = **MEGA**/**DOWN**  Special instructions = **Customer name, Model, Serial number**  **Approve**, **EPJ** |
|  | [**Deferred**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/Ea1uLg6v_QdIpj-v8-anleoBy53qYAVTE7Irb5BIQnvbrA) | **7 – 10** days to AKL or CHC | 4pm | Check the Freight estimator in NAXT | All branches | Emergency order tab >  Profile **9932**, Approve, **EPJ** |
|  | [**Weekly airfreight**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EWivmOxduGtKr26Yw4RrdhABXkMbSk1bRth2RKTHAHlTyw) | **One service each week**  HO Parts support will purchase for you  Parts must be in Melbourne | Tuesday | Free for first $100, 20kgs | All branches | Overview tab > Disable PO creation = **tick the box**  MRP consolidation code =  **000CATCHW** for South Island to CHC  **000CATAKW** for North Island to AKL  **Approve** |
|  | [**Sea freight**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EQHYLa49z4FClHYHk3T2S7sBOxRnXR6qn1vKsOpupuVx8Q) | **35 – 45 days** to AKL or CHC if parts are in Melbourne  HO Parts support will purchase for you | Wednesday | Free | All branches | Overview tab > Disable PO creation = **tick the box**  MRP consolidation code =  **000CATCHS** for South Island to CHC  **000CATAKS** for North Island to AKL  **Approve** |
|  | [**CPRO**](https://goughgroupltd.sharepoint.com/:v:/s/GoughGroupKnowledge/EeOZ9GJPv7NBvpjuBiZPFE8BXCE6Xo13C4SEitq9Tiu64Q) | **120 days**\* to AKL or CHC via sea  Committed Planned Repair Orders are non-cancellable  Update SO with machine details  HO Parts support will purchase for you  \*conditions apply | n/a | Free | All branches | Overview tab > Disable PO creation = **tick the box**  **Approve** |